

## PRACTICAL STEPS TO RECOVERY

### General:

- Mail for 93108 zip code residents can be picked up from the Nopalitos Post Office Branch, at 107 Nopalitos Way (off of Milpas). The post office is open from 10am until 5pm. There is a special line for evacuees; however, plan on spending a long time waiting.
- If you need to access your property, you may make arrangements through the Fire Department on 805.969.7762.
- For the FEMA Disaster Declaration, use this link:  
<https://www.fema.gov/disaster/4353>
- A link for the interactive web map developed by the SB County Office of Emergency Management, displaying damage assessments for homes and businesses is below. Bear in mind that it's being updated constantly.  
<https://sbcgis.maps.arcgis.com/apps/webappviewer/index.html?id=ee848a57d8b2416eb2802da300df5b6e>
- To register for disaster assistance, follow these links:  
<http://www.countyofsb.org/asset.c/3739>  
<http://www.countyofsb.org/asset.c/3738>  
<http://www.countyofsb.org/asset.c/3740>  
<http://www.countyofsb.org/asset.c/3750>
- If you need to travel south, your options are:
  - Amtrak – expect long lines and delays. The Pacific Surfliner schedule can be accessed through this link:  
<https://www.amtrak.com/content/dam/projects/dotcom/english/public/documents/timetables/Pacific-Surfliner-Schedule-W31-100917.pdf>
  - Condor Express with Island Packers are providing round-trip shuttle transportation from Santa Barbara Harbor to Ventura Harbor. A link to the shuttle schedule is here:  
<http://condorexpress.com/101-closure-emergency-ferry-service/>
  - By road (expect long journeys), from the south into Santa Barbara travelling either by:
    - Interstate-5 to State Route 46 near Lost Hills, then connect to Highway 101 in Paso Robles and head south to Santa Barbara;
    - Interstate-5 to State Route I-66 near Mettle, then Highway 101 south in Nipomo.

- The Santa Barbara airport is open. Follow this link for airlines and scheduled flights:  
<https://www.santabarbaraca.gov/gov/depts/flysba/default.asp>
- If you've lost a pet, call 805.681.4332.
- If your car was swept away, you may call 805.477.4174 to inquire whether it has been found and whether it is retrievable.
- If you're looking for accommodation rentals, here are some places to try:
  - [http://www.phototoursidx.com/sb/results.php?propClass=Rent&advanced=1&cid=25&sort=pa&furnishings%5B%5D=fully\\_furnished&fullyfurnished=1](http://www.phototoursidx.com/sb/results.php?propClass=Rent&advanced=1&cid=25&sort=pa&furnishings%5B%5D=fully_furnished&fullyfurnished=1)
  - <https://santabarbara.craigslist.org/d/apts-housing-for-rent/search/apa>
  - [https://www.airbnb.com/a/Santa-Barbara--United-States?af=43720035&c=A\\_TC%3Ddxkrfwztkd%26G\\_MT%3De%26G\\_CR%3D193313678386%26G\\_N%3Dg%26G\\_K%3Dsanta%20barbara%20air%20bnb%26G\\_P%3D%26G\\_D%3Dc%26\\$pi:0.pk:25650618256\\_193313678386\\_c\\_145755450016&qclid=CjwKCAiAhfzSBRBTEiWAN-ysWHiHDA9zTf7S-CJY-EPMEf-nJCea--IVEP2yyokkJ1YEIVtOTSMi7RoCld8QAvD\\_BwE](https://www.airbnb.com/a/Santa-Barbara--United-States?af=43720035&c=A_TC%3Ddxkrfwztkd%26G_MT%3De%26G_CR%3D193313678386%26G_N%3Dg%26G_K%3Dsanta%20barbara%20air%20bnb%26G_P%3D%26G_D%3Dc%26$pi:0.pk:25650618256_193313678386_c_145755450016&qclid=CjwKCAiAhfzSBRBTEiWAN-ysWHiHDA9zTf7S-CJY-EPMEf-nJCea--IVEP2yyokkJ1YEIVtOTSMi7RoCld8QAvD_BwE)
  - [https://www.vrbo.com/vacation-rentals/usa/california/central-coast/santa-barbara-area/santa-barbara?k\\_clickid=CjwKCAiAhfzSBRBTEiWAN-ysWNs1c4Xz2ciU21mE5P7Eb8oKh\\_OaWM-mPEiu6VLXuLb1yxTLKQDDuBoCEH0QAvD\\_BwE&ds\\_kids=p26950473300&ds\\_kid=43700026950473300&ksprof\\_id=700000001592040&ksdevice=c&ktarget=kwd-302550373355&kloct=&kloctf=9031638&qclid=CjwKCAiAhfzSBRBTEiWAN-ysWNs1c4Xz2ciU21mE5P7Eb8oKh\\_OaWM-mPEiu6VLXuLb1yxTLKQDDuBoCEH0QAvD\\_BwE&qclsrc=aw.ds&dclid=COTTnd\\_s39gCFYsyaQod6yEEHg](https://www.vrbo.com/vacation-rentals/usa/california/central-coast/santa-barbara-area/santa-barbara?k_clickid=CjwKCAiAhfzSBRBTEiWAN-ysWNs1c4Xz2ciU21mE5P7Eb8oKh_OaWM-mPEiu6VLXuLb1yxTLKQDDuBoCEH0QAvD_BwE&ds_kids=p26950473300&ds_kid=43700026950473300&ksprof_id=700000001592040&ksdevice=c&ktarget=kwd-302550373355&kloct=&kloctf=9031638&qclid=CjwKCAiAhfzSBRBTEiWAN-ysWNs1c4Xz2ciU21mE5P7Eb8oKh_OaWM-mPEiu6VLXuLb1yxTLKQDDuBoCEH0QAvD_BwE&qclsrc=aw.ds&dclid=COTTnd_s39gCFYsyaQod6yEEHg)
- SB County opened a Local Recovery & Assistance Center at Calvary Chapel, 1 N. Calle Cesar Chavez, Santa Barbara. Hours are 11am to 6:30pm, Monday – Friday, and 10am to 2pm on Saturday. Representatives from various local, state and federal agencies will provide counseling support, resource and housing assistance, information to aid in rebuilding, permitting, hazardous materials clean-up, loss of business or employment, basic health and human services, and other topics.
- As of the time of this posting, the County of Santa Barbara has not yet established a plan for accessing properties that have been virtually destroyed or heavily damaged once the evacuation order is lifted. It has been suggested that owners check the website daily at 4pm when information is updated.  
<http://www.countyofsb.org/january-storm-info.sbc>

- County of Santa Barbara agents are extremely helpful, and you may call them on 833.688.5551.

#### Replacing Documents:

- To replace a birth certificate, find the vital records office in the state in which you were born. Most states require a government-issued photo ID, such as a driver's license or passport. Here's a link for a list of states which provides further links to specific offices:  
<https://www.cdc.gov/nchs/w2w/index.htm>
- To replace a Social Security Card, you will require a government-issued photo ID. Here is a link for Social Security Administration and SS card replacement requests:  
<https://www.ssa.gov/ssnumber/>
- To replace your marriage certificate, you will need a government-issued photo ID and should contact the vital records office in the state where you were married.  
<https://www.cdc.gov/nchs/w2w/index.htm>
- To replace a passport, first report the lost passport to the Department of State. To apply for a new passport, you must complete a form DS-11:  
<https://travel.state.gov/content/travel/en/passports/requirements/forms.html>  
You must then take the form, along with your birth certificate or a certified copy, and a government issued photo ID, to a passport acceptance facility or agency. Our closest office is:  
Los Angeles Passport Agency  
11000 Wilshire Boulevard, Suite 1000  
Los Angeles, CA 90024
- To replace voter registration cards, call the voter hotline on 1-800-345-8683 (English; 1-800-232-8682 for Spanish)
- To replace naturalization or citizenship documents, you must complete U.S. Citizenship and Immigration Services form N-565. Here's a link for the form and additional information:  
<https://www.uscis.gov/n-565>